To:

Thanks for submitting your order to the Steel Esfahan Apadana co (Isfahan Ahan Apadana), please prepare the following information to help us provide the best prices and the highest quality of services.

Specifications required for pricing:

|  |  |  |  |
| --- | --- | --- | --- |
| Full Product Specifications (Thickness, Size, Color, Dimensions) | Requested volume | Customs outlet | Destination country/city |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

Important points:

1. Due to the large number of orders and the necessity of providing accurate prices from the time the orders are received, at least 12 hours are required to send the response time. More time is definitely needed for the more detailed orders and this time is considered for you.

2. The price offered includes shipments of goods and customs clearance to the customs border or destination city. Due to the extreme fluctuations in the shipping rate in this case, any change (decrease or increase) is considered for the parties. The payment is a condition of acceptance and approval.

3. The loading takes place after receipt of the charge and it takes at least 48 hours after the settlement, under normal shipping conditions. In the event of force majeure, the time will be extended by mutual agreement.

Yours Sincerely,

Lucy Galstyan

Export manager

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